

International Research Centre for the Advancement of Health Communication (IRCAHC)

Communication and Safety in Healthcare

Symposium Program

Friday February 22nd 2019

Venue: Room AG710, The Hong Kong Polytechnic University

Program

10:00 – 10:15	Opening: Professor Hans Ladergaard, Head of Department of English, Hong Kong PolyU Welcome: Professor Bernadette Watson, Director IRCAHC
10:15 – 11:15	Key note speaker: Professor Phillip Della, Curtin University, Perth, Western Australia
11:15 – 11:30	Tea & coffee break
11:30 – 12:30	Key note speaker: Dr Fiona Geddes, Curtin University
12:30 – 13:30	<i>Lunch break – sandwich buffet provided</i>
13:30 - 14:00	IRCAHC research: Using Discursis to analyse Cantonese data, Drs Alice Yau & Margo Turnbull
14:00 – 15:00	Key note speaker: Professor Cheng, Sun Yat-sen University, Guangzhou, P. R. China
15:00 – 15:30	Plenary session: Moving forward
15:30 – 16:00	Summary and closing Professor Bernadette Watson

Keynote speaker: Professor Phillip Della



Professor Phillip Della is the Head of the School of Nursing, Midwifery and Paramedicine at Curtin University. He has a strong track record in health policy research and evaluation and is the Chair of the Committee on Health Communications for the Australian Commission on Safety and Quality in Healthcare.

Professor Phillip Della will present research conducted in Australia and Singapore that ensures effective delivery of care when a patient becomes unstable.

Keynote speaker: Professor Shouzen Cheng



Professor Shouzen Cheng, Director of Nursing Department of the First Affiliated Hospital of Sun Yat-sen University, Chief Nurse, Postgraduate Supervisor, was elected as the Chairman of Respiratory Care Committee of Chinese Nursing Association, the President of Guangdong Nursing Association, the Chairman of the Critical Care Committee of Guangdong Nursing Association and the Director of Guangdong Nursing Quality Control Center. She also acts as the Vice Chief Editor of Chinese Journal of Nursing, Chief Editor of Modern Clinical Nursing.

Keynote speaker: Dr Fiona Geddes



Dr Fiona Geddes is an Adjunct Research Fellow at Curtin University. Fiona has conducted extensive research into how people's perceptions of workplace relationships and leadership influence safety behaviours of workers and organizational culture.

Dr Geddes will complement Professor Della's talk by introducing tools developed by the team to promote safety and quality in healthcare.

Saturday 23rd February: Increasing Resilience for Health Professionals

This workshop is based on two premises: firstly, that emotional consequences do not stem directly from adversity but from your beliefs about the adversity; and secondly, that social connections are a primary need of every individual. To build resilience we therefore need to look at how we think about ourselves and how we interact with others in the workplace. In this workshop we will explore concepts of emotional and social fitness and help you identify your signature strength. We will provide practical tips for building resilience and mental toughness including how to be appropriately assertive and responsive in the workplace.

Attendance at this workshop and venue details will be confirmed directly with individuals.

For more information please email ircahc@polyu.edu.hk